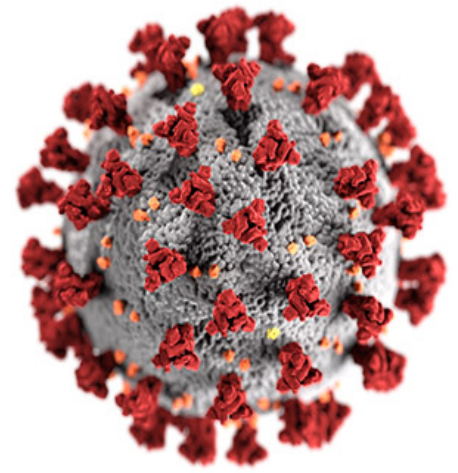




Largo Area Coronavirus Response Team

Issue 2
29 March 2020

Things are moving ever more quickly as this crisis develops. Two weeks ago, we began to pull together our community response to the coronavirus, and we have made huge progress. This is due entirely to the willingness of the many volunteers and contributors stepping up to this difficult challenge.



Many talented and energetic people have put themselves forward to help. We thank you all for your **enthusiasm and energy, without which we could not have reached this point.**

We are now able to lay out clearly for you what we will be able to do, starting from next **Monday 30th March**. Our plans are intended to help support the most vulnerable and self-isolating in our community, whether through age or infirmity. It is being run by some of the dozens of people who have answered our call for assistance.

On **Monday 30th March**, we will launch a service operation called

'Deliver 2 U'

'Deliver 2 U'

This is designed to help and support the most vulnerable amongst our number, as coronavirus spreads in Fife. Its underlying principle is that we will try our best to ensure that those who need help obtaining essential supplies can be helped by us.

It is not intended that we handle medical prescriptions, as there are legal restrictions on what we can do – some people may already have arrangements in place that meet the requirements.

Our **HELPLINE** number – **0800 999 3465** – appeared on our previous Newsletter 1 , and it has been operational during this week. Calls to this number allow people to record their message, and our volunteer call managers will return the call to make sure that we understand the nature of the request for help and which area it came from. This means we can ensure that the right area coordinator can action the request.

We have established 5 local areas, each of which will have a LEAD COORDINATOR supported by a member of the LACRT:

New Gilston and Woodside	Leanne Law	
Newburn and Drumeldrie	Shona Birrell	Gavin Boswell
Upper Largo	Ian Barnes	Donna Robb
Lower Largo	Kyle McOwat	Stuart McLaren
Lundin Links	Nikki Culpin	Peter Aitken

HELPLINE NUMBER 0800 999 3465

'Deliver 2 U'

OPERATIONAL STRUCTURE From Monday 30th March

One of the fundamental principles of the **Deliver 2 U** service is that this is a **LOCAL** operation.

Many in our community already have deliveries from the major food retailers or with our local shops. **It is not our intention to replace these existing arrangements.**

Our focus will be on using only our local suppliers to source the essentials you may want us to deliver. These local shops include:

Andy's Store in Lower Largo	07754 329 042
Zafar's Premier Shop in Lundin Links	320 851
Stuarts of Buckhaven in Lundin Links	320 213
Blacketyside Farm Shop + Meals	423 034
Blacketyside Online Orders	blacketysideorders@gmail.com
Lundin Links Pharmacy	320 274

PROCESS :

- First call the **0800 999 3465 Helpline** to ensure we know of your need
- We will get your local coordinator to contact you and explain what to do
- Phone the shop directly and ask if they can take a telephone order
- They may be willing to deliver themselves, if not:
 - The order can be picked up by **Deliver 2 U**
- Place your order and make payment by the shop's normal system

If you have difficulty with any of these steps, the coordinators will try to help you.

Volunteers will be identified by an LACRT name badge, and will be wearing a yellow or orange waistcoat and protective gloves. Do not open your door until you are sure it is an LACRT authorised volunteer. Volunteers must not enter your home and will follow 'social distancing' guidelines properly for your safety and for theirs.

HELPLINE NUMBER 0800 999 3465

Anyone who has an email address but is not on our email list can ask to be added by writing to us at:

LACRT@largocommunitiestogether.org.uk.

This is the best way to give you information quickly and easily.

Thanks for all you have done to get us here,

LACRT

STOP PRESS: WE ARE SETTING UP A PHONE BEFRIENDING SERVICE FOR THOSE IN NEED OF SUPPORT OVER THIS PERIOD OF PROLONGED SELF ISOLATION. CALL **0800 999 3465 IF YOU - OR SOMEONE YOU KNOW - WANTS THIS SERVICE.**